

Craighindle Holiday Cottage

www.craighindle.co.uk

Booking Details and Confirmation

Thank you for your Craighindle booking. Please complete this page and send it, with your payment, to:

Andy and Jeanne Neal, 12 Hamilton Place, East Kilbride, G75 0EJ

Names of all guests coming to Craighindle	Age if under 18

Contact details for the person making the booking:

Name:

Address:

Post Code:

Telephone:

Mobile phone:

Email address:

Do you wish to bring any pets? Yes No

If yes then: Breed:

Age:

Date you will be arriving (after 1600):

Date you will be leaving (before 1000):

Payment:

A returnable deposit of £100 is due at the time of booking. If you cancel your booking we will return this to you. We will return it to you after your departure if you leave Craighindle in good condition. In addition, the full amount of the rent is due one month before your arrival - or at the time of booking if this is less than a month before your arrival.

We do not take cash or card payments. For bank transfers the Craighindle account is:

Bank: TSB Sort code: 87 37 68 Account No: 78100462

IBAN: GB85TSBS87376878100462 BIC: TSBSGB2AXXX

Please add a reference to say who it's from. Please make cheques payable to 'Andy Neal'.

Sign: -by signing this form you are agreeing to the Booking Terms below

Signature:

Name (legible!)

Date:

We will not share this information with anyone and we will use it only to communicate with you about your booking.

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Booking Terms

- 1) A returnable deposit of £100 is due at the time of booking. If you (the Hirers) cancel your booking we (the Owners) will return this to you. We will return it to you after your departure if you leave Craighindle in good condition. In addition, the full amount of the rent is due one month before your arrival - or at the time of booking if this is less than a month before your arrival.
- 2) Non-payment by the due date may be treated as a cancellation and the property may be re-let.
- 3) In the event of a booking not being accepted all monies sent will be refunded immediately.
- 4) If an unforeseen situation should arise where the owners are unable to hire their property to the hirer the owners reserve the right to cancel the agreement and return all monies paid, and the hirer will have no further claim against the owners.
- 5) In the event of a cancellation, the owners will endeavour to re-let the property and, if successful, will normally refund the balance of rent less any expenses incurred. (It is possible to insure against cancellation costs.)
- 6) The hirer agrees that neither the owners nor any persons in their employ will be liable for any loss, damage, sickness or injury, however caused, which may be sustained by the hirer or any member of their party, or any person whom the hirer may have invited into the accommodation and grounds of the property during the holiday period.
- 7) The hirer agrees to pay for any loss or damage caused during their stay and to take good care of the property and to leave it in a clean and tidy state. The owners reserve the right to charge for any damage, loss or excessive cleaning costs incurred during the hirer's stay.
- 8) Without the owners' consent, nobody other than the people listed on the booking form, may stay overnight at the cottage.
- 9) Lettings commence at 4:00 pm on the day of arrival, and end at 10:00 am on the day of departure, unless other arrangements have been made.
- 10) Pets may be brought to the cottage if the owners agree. The following conditions apply to pets:
 - Pets must be under strict control at all times while at the cottage;
 - Any fouling in the cottage or grounds must be cleared up without delay;
 - The pet owner must bring the pet's bed or basket for sleeping in;
 - Pets are not allowed in the bedrooms;
 - Pets must not be left alone in the cottage or grounds at any time;
 - Pets must not lie on beds or furniture and hair must be well cleared up before departing;
 - Pet owners must ensure that their pets are free from parasites and fleas before and during the holiday;
 - Each pet will be charged at £20.00 for each week or part of a week of the holiday.
- 11) There is space to park two cars on the site. The short drive from the road up to the house is quite steep, and a little tricky for reversing out. For this reason we do not allow any kind of trailer. Parking on the road or on the neighbours' properties is not acceptable, and that includes the farmer's hard standing outside his buildings opposite the cottage.
- 12) Smoking is not permitted in the cottage.
- 13) No manufactured products of any kind except toilet paper may be flushed down the toilets.